

Quick Links[OFCC Website](#)[OSFC Website](#)**Announcement**

The OFCC OAKS-CI and IT Teams will be implementing a new IT service delivery tracking system on April 30th.

This system will allow us to keep better track of our IT incidents and requests. You will not change the way that you report issues, or request assistance, but you will begin receiving auto-generated email statuses and updates regarding your inquiries. Also, periodically you may receive a customer satisfaction survey.

Remember, you will continue to contact OFCC IT support as you normally do.

OAKS CI issues:

oaksci@ofcc.ohio.gov

All other IT application users:

Submit a Bug Report (from your webpage)

Thank you and we look forward to serving your IT needs.

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