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Good morning everyone.

Many of your OAKS CI Cloud passwords may have expired. To reset your password, please follow the instructions below.

Please note: OAKS CI passwords are now housed in a separate system referred to as Oracle Identity Manager and your will expire every 60 days.

<https://ohio-oim.oracleindustry.com/identity/faces/signin?>

Log into the above site using your OAKS CI username and current password, then do the following:

1. Go to My Profile
2. Click My Information
3. Click/Choose Change Password
4. Type in your current password
5. Type in and confirm your new password
6. Click Apply (right corner of form)

Note: If you have forgotten your password, or it is not working, please type in your user name and click Forgot Password.

Should you have any questions, please contact us at the number or email address provided below.

Thank you!

Shauna K. Hooks
OAKS CI Customer Support Supervisor

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